## ERIE YACHT CLUB JOB DESCRIPTION

**I. Position:** Food and Beverage Server

II. Related Titles: Waiter/ Waitress

**III. Job Summary:** Provides food and beverage service to club members and their guests.

## IV. Job Tasks:

- 1. Sets up side station and performs assigned side work
- 2. Cordially greets members and their guests; calls them by name if known.
- 3. Distributes menus.
- 4. Takes beverage order.
- 5. Turns order in to bartender.
- 6. Garnishes drinks as appropriate.
- 7. Serves beverages.
- 8. Consistently complies with all state, local, and club laws/policies relating to the service of alcohol.
- 9. Answers questions and suggests menu items to guests while deciding upon what to order.
- 10. Takes member/ guests orders.
- 11. Turns order into kitchen and informs kitchen staff of any special requests or procedures.
- 12. Assembles food on tray; procures items from each station as necessary.
- 13. Serves meal; places dishes by course in front of each person; serving from the left of the person.
- 14. Checks back to ensure members/guests satisfaction.
- 15. Suggests and serves dessert, coffee, and after dinner drinks.
- 16. Verifies accuracy of all state and federal taxes, tips, and other charges on the check.
- 17. Presents the bill.
- 18. Handles all cash and credit cards as applicable. Assesses charges to member's accounts as applicable.
- 19. Keeps tables, dining room, and service stations neat and tidy.
- 20. Advises manager of any complaints as they occur.
- 21. Performs clean-up and closing duties as assigned.
- 22. Attends pre-meal briefings as requested.
- 23. Turns in signed declaration tip slips daily.
- V. Reports To: Food and Beverage Manager
- **VI. Supervises:** No supervisory duties are included in this position.