

# PUBLIC NOTICE

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## THE OFFICE OF MANAGING DIRECTOR ANNOUNCES IMPLEMENTATION OF ADDITIONAL SECURITY SAFEGUARDS FOR USERS OF FCC'S COMMISSION REGISTRATION SYSTEM (CORES)

To strengthen existing cybersecurity measures and safeguard user accounts, starting on March 29, 2024, users of the FCC's Commission Registration System (CORES) will be required to undergo a two-step login authentication process each time a user logs into CORES or its associated FCC User Registration System (<https://apps2.fcc.gov/fccUserReg/pages/login.htm>). All applicants and licensees are required to access CORES to pay any application or regulatory fees, manage or reset a password on an existing FRN, or request a new FRN. When accessing the system, users will be prompted to request a six-digit secondary verification code, which will be sent to the email address(es) associated with each username. The user will then need to enter the code into CORES before they can continue. This additional layer of security will further safeguard against unauthorized access, thereby enhancing the overall integrity of information contained within the CORES system and improving the security of user data.

We recommend registrants confirm they have access to their Username Account E-mail and add a secondary e-mail address, if appropriate. Please consult the article [Updating Your Username Account](#) for detailed instructions.

Going forward, the FCC is in the process of adopting new technology to meet the "high confidence" Authenticator Assurance Level standard for identity proofing in order for a user to create or access an account within the CORES system.

For inquiries or assistance regarding the implementation of multi-factor authentication on CORES, please submit a help request at <https://www.fcc.gov/wtbhelp> or call 877-480-3201 (Mon.-Fri. 8 a.m.-6 p.m. ET). For further information, please contact Warren Firschein ([warren.firschein@fcc.gov](mailto:warren.firschein@fcc.gov)), Counsel, Office of Managing Director, (202) 418-2653.

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