

# Tracking Small Firm Activity Using Data from Intuit

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Origins: **Paycycle**, developed software to process payroll for small companies

acquired by Intuit, June, 2009

*“We think we can see the recession in our data”*

Project began in late 2008.

## Step 1: Build a “same-stores” index of employment using the Paycycle data

Use only firms who

- 1) have been customers for at least 4 months,
- 2) have 1 to 19 ees in the earlier month,
- 3) and are present in adjacent months

Calculate employment for adjacent months

Data now includes 250,000 companies, 1.1 million ees, just over 5% of all employers and employees in the 1-to-19 category (20.6 million ees).

## *Features*

- modal customer has 4 employees
- 65% are hourly workers
- data includes 5% of all employers and employees (nationwide) in the size category
- does both W-2 and 1099 records (97% are W-2)
- all employers are *firms*, **NOT** establishments of bigger firms (different from ADP small business index)
- data are over-represented in California (23%), Texas, Florida, New York
- profound seasonality just like other employment data
- faster growth than other employment data

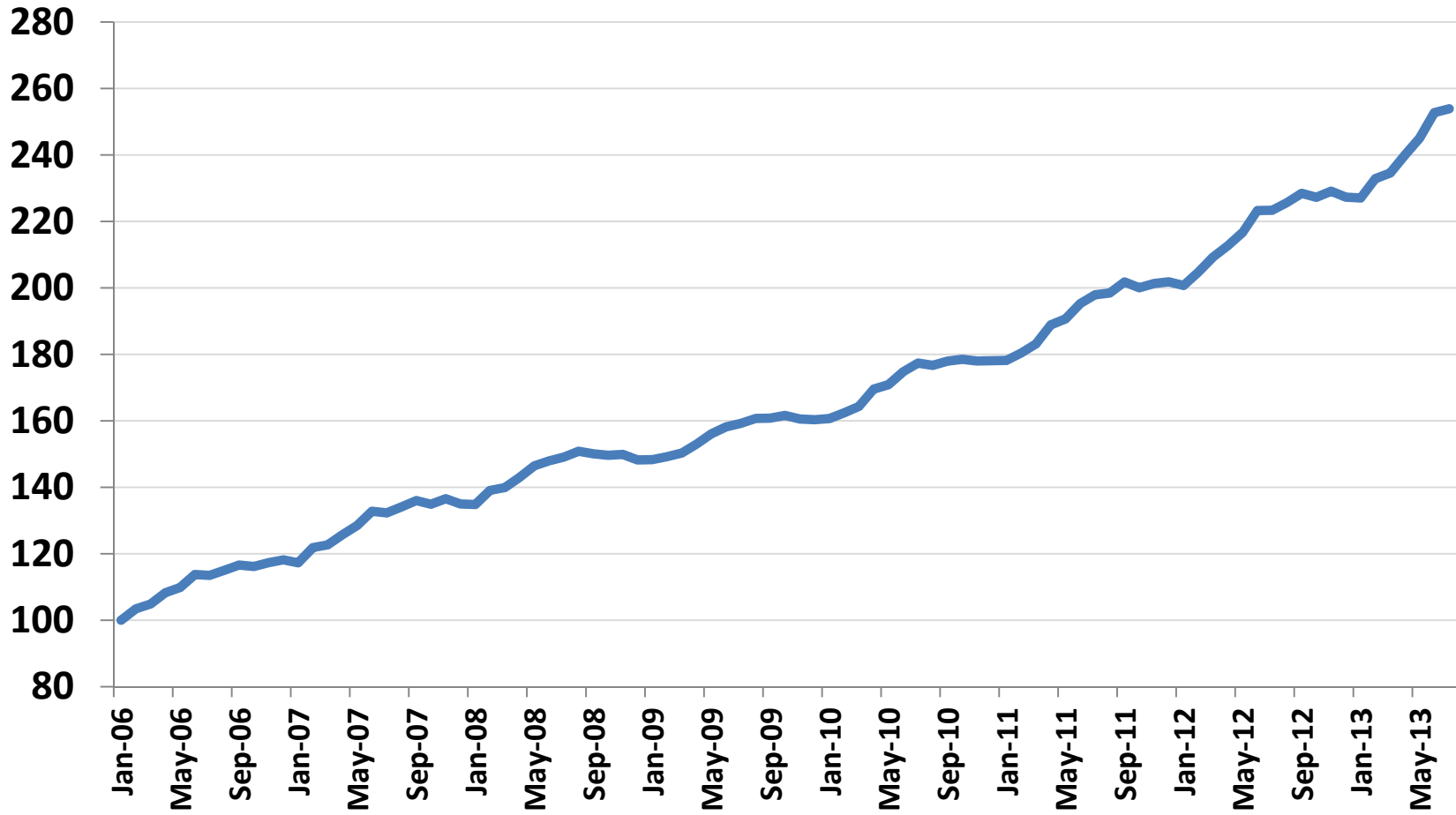
## *Strengths*

- records support transactions, so data are very clean
- records created in real time, when ees are paid
- service is on-line, roll-upable in real time
- zip codes for all
- we can measure
  - employment
  - compensation
  - hours worked
  - hourly wage
  - % full-time
  - new hire rate

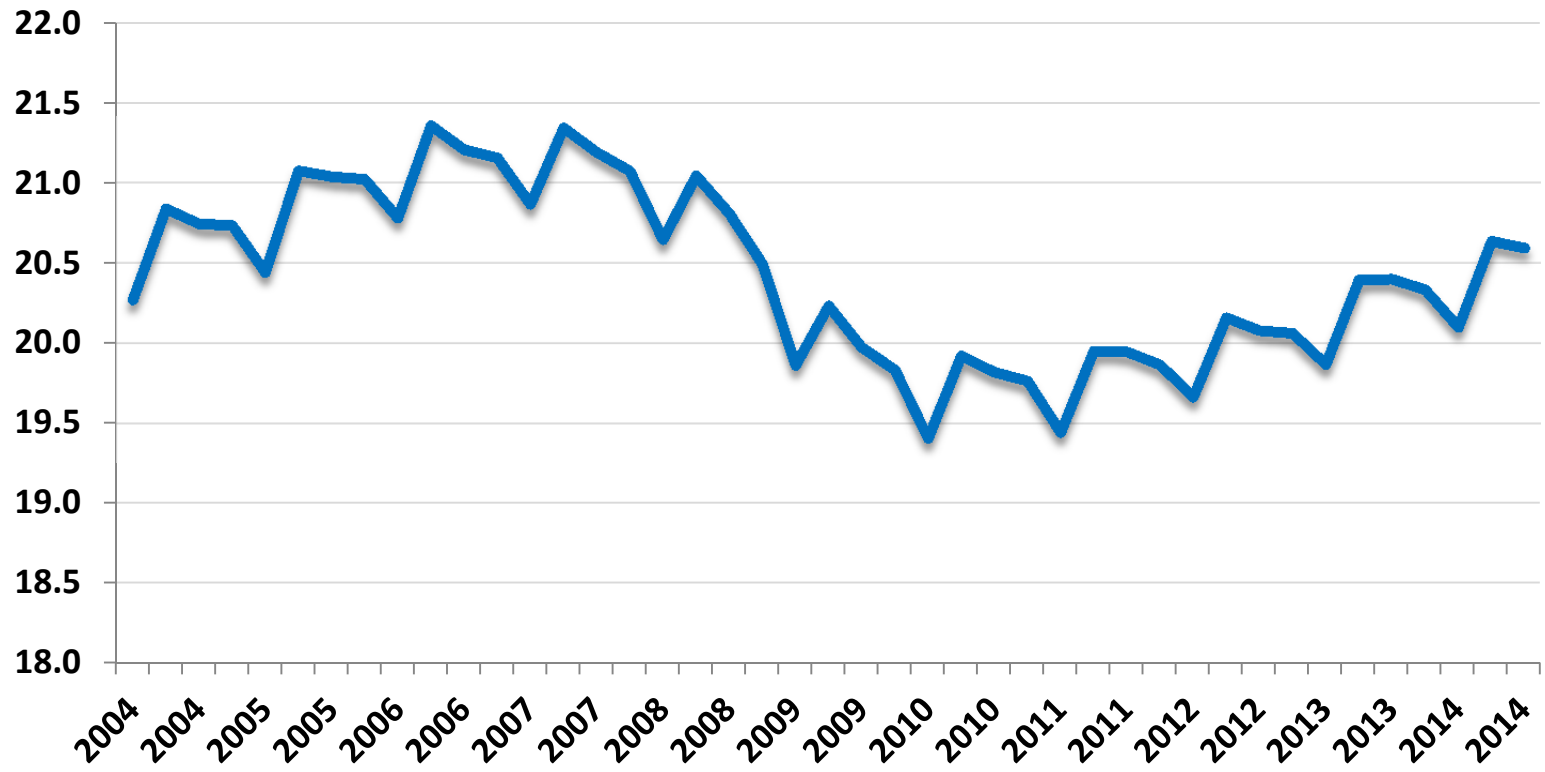
Compare to QCEW employment for same size  
category

# Same-Stores employment index, 2006-2013

Data from Intuit Payroll Service



**QCEW employment, firms with <20 ees,  
2004q1-2014q3, in millions**





## **Quarterly Census of Earnings and Wages --**

from state unemployment insurance records, long lag, but data are counts, not a sample

The raw same-stores series from Intuit Payroll shows faster employment growth, too fast

But the Intuit same-stores series contains a useful signal -- use it plus other factors to forecast QCEW

QCEW employment for  $t - 20$  is the dependent variable

## The forecasting model includes

Total private payroll

Total construction payroll

Self-employment (from monthly CPS)

The Intuit same-stores series

We also calculate

compensation per employee

average hourly wage

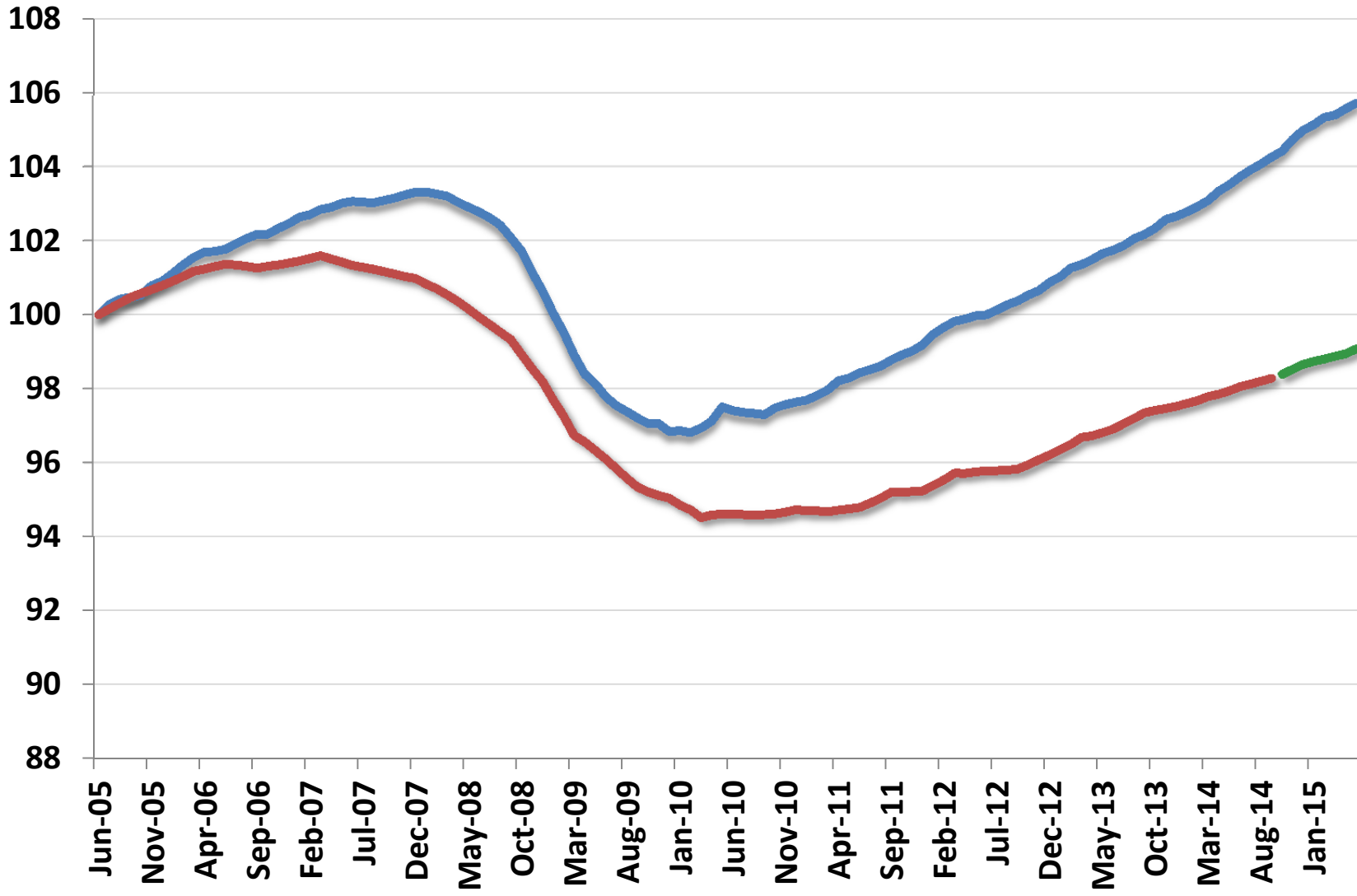
hours worked

% full-time

the hiring rate

These additional series are not benchmarked to any other data.

total payroll, QCEW < 20 payroll, Intuit forecast



Small business employment has grown more slowly than total private payroll for at least 50 years.

Small business employment is still 525,000 ees short of the previous peak

Total payroll employment is now 2.2 % above its peak

Construction is surely part of the story of the feeble small biz recovery

## Recent Statistics

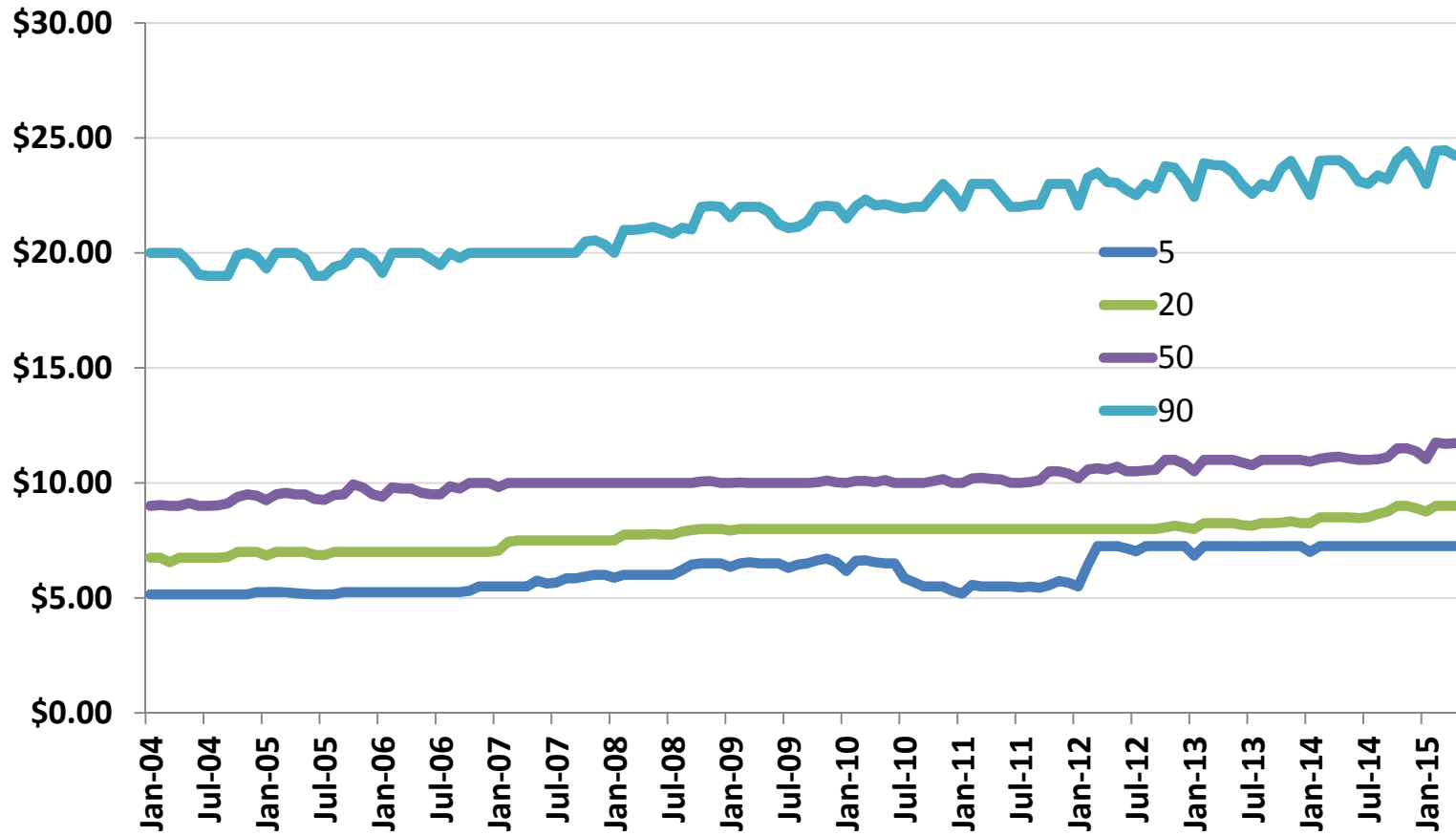
	<u>recession</u>	<u>recovery</u>
Total payroll employment	- 6.3%	9.0%
Small biz employment	- 7.0%	4.8%
Self employment	-12.4%	4.5%

There is *much* faster growth in employment in small establishments of larger businesses (Starbucks, etc), good research topic.

**Today's bonus:** distribution of wages

How hard would small business be hit by a minimum  
wage of \_\_\_ ?

# Wage percentiles, 2004-2015, national, Intuit Online Payroll



Puzzling dip in 5<sup>th</sup> percentile 2010-2012 – absent in California & New York, present in Texas & Florida

?? (suggestions most welcome!)

**Median wage today: \$11.75**

**Average wage today: \$16.40**



# **new topic – small business revenues**

different data, different customers (companies)

# QuickBooks Online

- accounting software
- millions of desktop copies, about 400,000 online users
- ONLY source of *monthly* data on small business revenues, expenses, payables, receivables (similar to IRS annual Statistics of Income, but monthly)
- available much sooner than S o I
- industry designations from Dunn & Bradstreet

# Features

low attrition rates (far below BEA small biz survival rates)

average income well above sole proprietors in S o I

heavy in California, Texas, Florida, New York

somewhat timely, but not like payroll data

backfill is stable and forecastable

industry breakouts possible

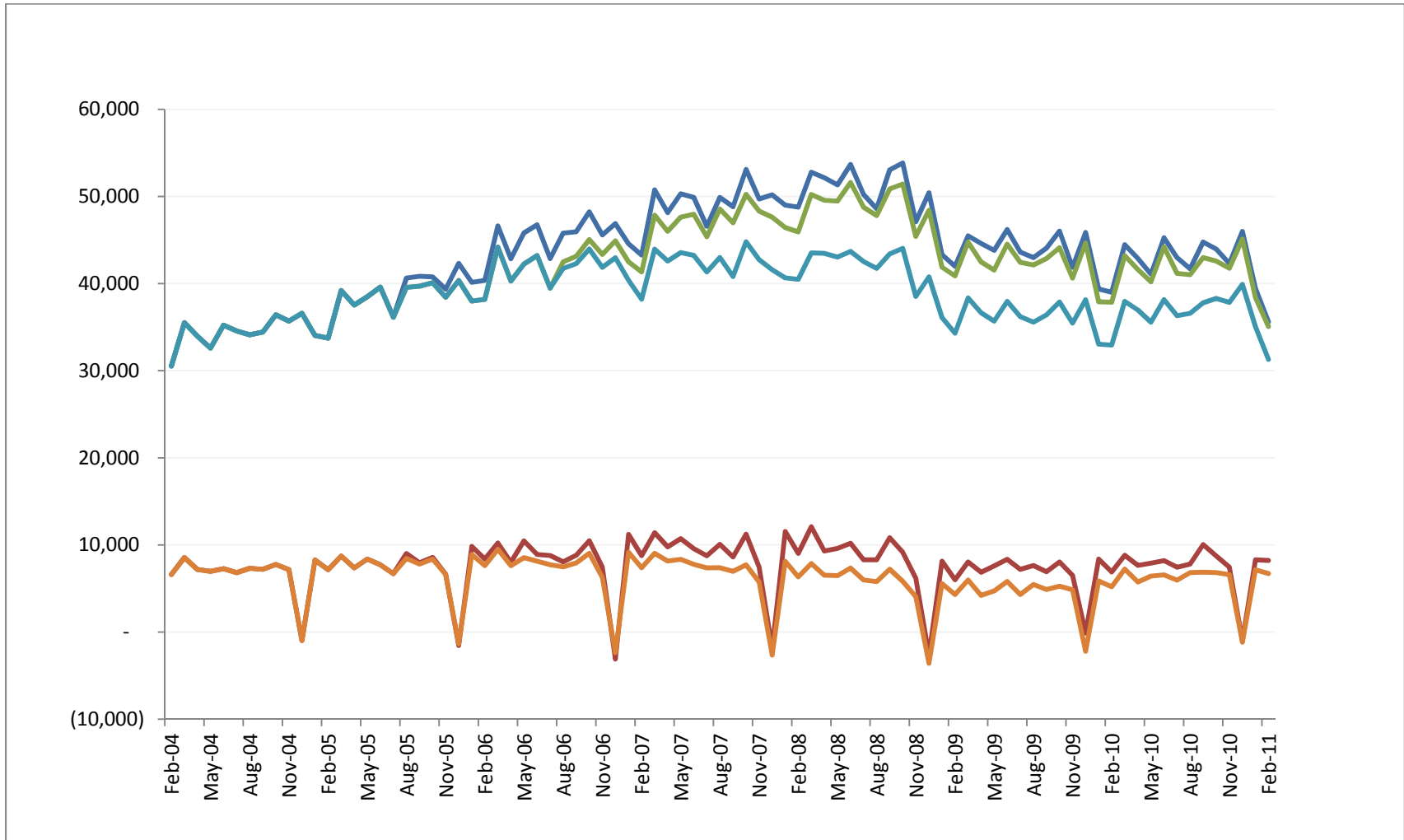
zip codes too

more typos than Payroll data

***average new signups are smaller companies over time***

The changing cohort problem – examples from professional services and construction

# Typical data by cohort -- professional services



## Note

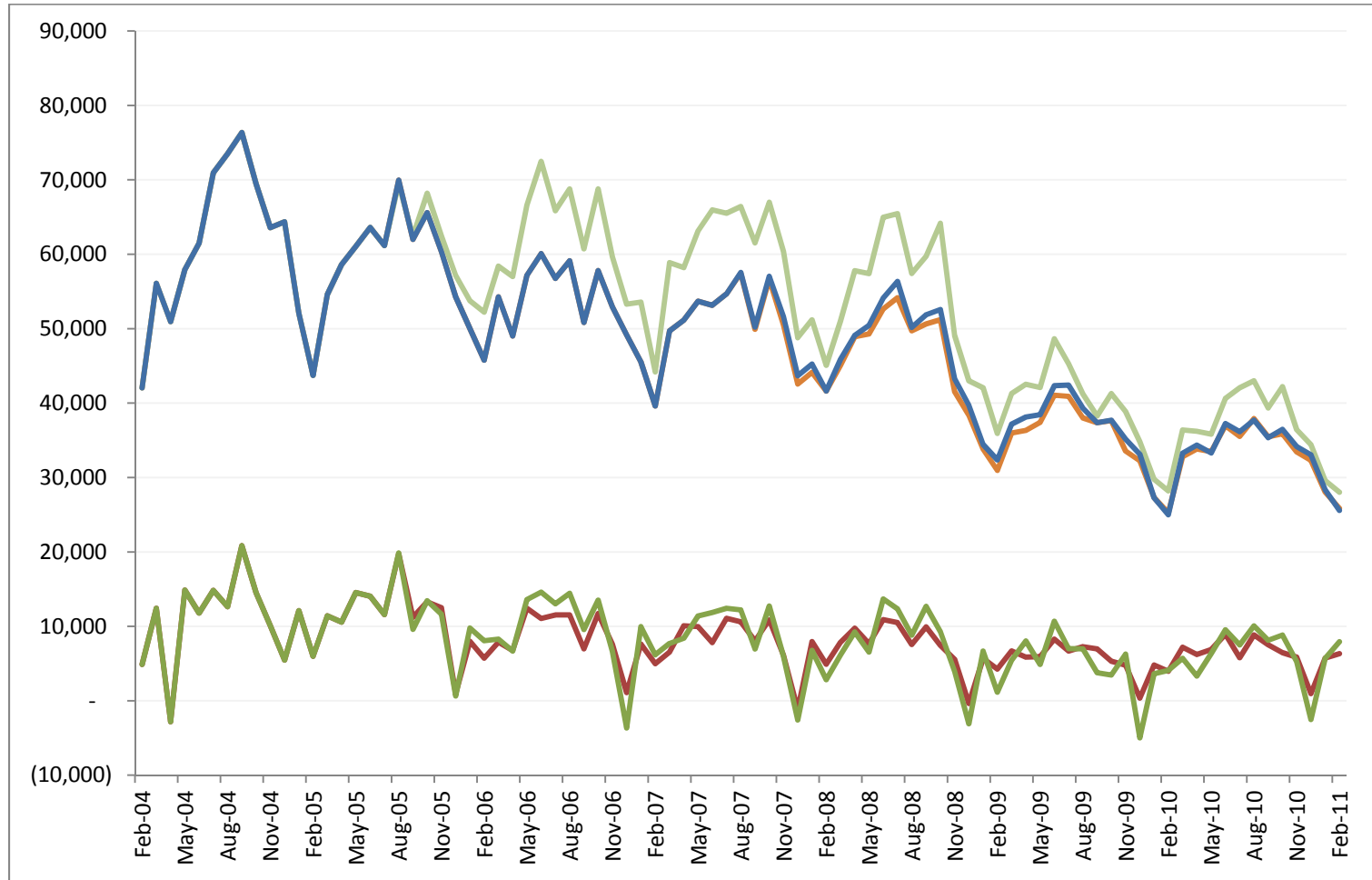
Abrupt decline in revenues for all cohorts in 2008q4

Newer entering cohorts have overall lower revenues

(reflects Intuit marketing strategy)

Strong seasonality in both revenues and income for all cohorts

# cohorts for construction



## **Note**

Decline in revenues per business starting 2006

Another decline in 2008

Strong seasonality in revenues and income

Less change in cohort size than in professional services



# Measurement strategy

For each industry & cohort pair, Winsorize at 2% and 98%  
(purge fat fingers)

By industry, calculate average income each month for each cohort

For the most recent few months, estimate backfill

By industry, regress average income on dummies for

date (to capture the business cycle),

cohort (to isolate changes idiosyncratic to cohort)

age (sops up a little additional variance)

Take the date dummies, seasonally adjust, and calculate the trend.



Note:

Two “recessions” –

one starting 2006 with the collapse of construction and real estate services

another in mid-2008 with bank panic

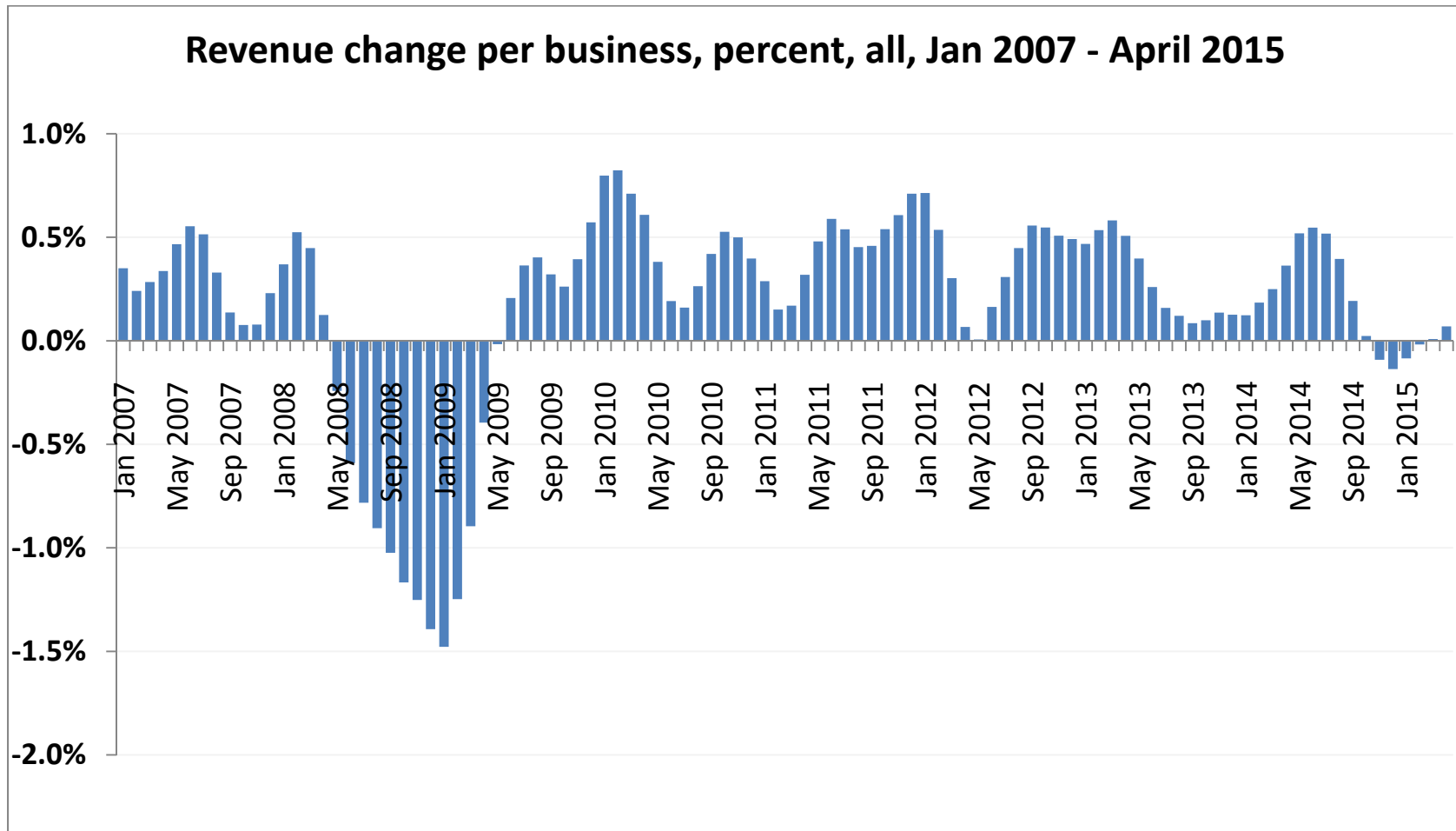
Professional services growing much faster than any other sector

Health cruises through both downturns, but growing more slowly recently

Construction and real estate services growing faster recently

Revenues fell Oct 2014 – Feb 2015,

# A closer look at changes, shows the bad winter of 2014-2015



There are also a few sectors we calculate indexes for but don't include in the regular report, eg, non-profits, a major customer for Quickbooks.

## **Other series we could produce:**

Expenses

Payable

Receivables

Income = revenues – expenses

Suggestions are welcome!

## Intuit data vs Federal data:

**Small Business Employment** series is a **forecast of QCEW**

We use Intuit data plus other data to forecast (*nowcast*) QCEW.

Other series – hours worked, hourly wage, % full-time, total compensation, and the hiring rate are averages from the Intuit Online Payroll customers with < 20 ees.

real time

## Small Business Revenues

Most comparable data: **IRS Statistics of Income**. The companies using Quickbooks Online have higher income and more volatile income than similar industries in SoI. These businesses are also more sensitive to the business cycle than the average SoI filer.

The ***only*** monthly small business accounting data.

## Quickbooks data

captures the 2014-2015 Winter Recession.

shows industry-specific effects of the Great Recession

breaks out some useful categories not in SoI, such as nonprofits

is almost real time

**Usefulness?** GDP, earlier read on small business, sectors of GDP with scarce data (nonprofits), timely evidence of inflation (in wages and revenues), distribution of wages, information about wage changes (stickiness).

**Access?** The data sources are services that are alive 24/7.